

# ISTE Seal Applicant FAQ 2025



# **FAQ** for the ISTE Seal Program

August 2025

#### What is the ISTE Seal?

 The ISTE Seal is a product/program certification awarded to products that demonstrate alignment with digital pedagogy, technological usability, and the ISTE Standards through a rigorous review process conducted by third-party education and technology experts.

#### What is the research that went into the Seal framework?

 The Seal framework is grounded in extensive research aimed at establishing robust criteria for assessing edtech product quality. Drawing from resources such as ISTE's own expertise, focus groups done with educators, extensive literature reviews on learning sciences and user experience research, and industry insights brought in through a pilot program, the ISTE Seal stands on a strong research foundation.

## Will my product qualify for the ISTE Seal?

 Solutions at a mature stage of product development that demonstrate a commitment to supporting best practices for teaching and learning through digital pedagogy, technological usability, and alignment with ISTE Standards are eligible for consideration.
 We suggest reviewing the ISTE Seal <u>application guide</u> and examining the dimensions, indicators, and "look-fors" to determine how your product aligns with the Seal requirements.

#### In which category does my product belong? Does it matter?

- Applicants determine what "product type" makes the most sense. Products from various
  categories can apply as long as they align with the ISTE Seal criteria. The category type
  does not affect eligibility but ensures alignment with specific standards.
  - Curriculum: supplemental digital curriculum where your organization creates its own content.
  - **Platform**: learning management systems or tools that cross the boundaries between the three categories.
  - Assessment Tools: digital formative assessment programs or tools.



- Creativity Tools: tools designed to inspire creativity, idea generation, and allow students
- o and educators to communicate in a variety of ways.
- Professional Development: digital professional development curriculum where your organization creates your own content on a platform you control.

#### What is the pricing structure?

- Stage 1: ISTE Seal Review \$5,000
- Stage 2: License and Benefits Fulfillment \$1,500/year (\$3,000 total for 2 years)

## How does the application process work?

- The application involves submitting evidence of product alignment with five dimensions: user interface and agency, learning design, digital pedagogy, inclusivity, assessment and feedback, and the ISTE Standards. The process includes completing an online application and providing product samples.
- Pay close attention to the application guide's required (R) and optional (O) indicators.
- Applicants demonstrate evidence of product alignment with a slide deck, typically
  aligning one "indicator" with a screenshot, text, or short videos. The key is not only to
  write in words how a product aligns with indicators, but also to demonstrate how it
  aligns.

#### Who on my team should complete the application?

 We recommend assembling an internal team to complete the application. For example, you may include members of your product, marketing, and curriculum teams to ensure adequate evidence for all application parts.

# How many indicators should I respond to?

 The number of indicators varies by product type. Generally, products must meet all required indicators for their category, select additional optional indicators of their choosing, and provide evidence for indicators from the ISTE Standards.



# What if we respond to all indicators? Any extra benefits?

We recommend applying for two additional indicators if it makes sense for your product.
 These additional indicators serve as a buffer for your application. Applying for all indicators is not recommended and does not provide any additional benefits.

#### How does the contracting process work?

Upon deciding to proceed with the review, a contract is signed with ISTE+ASCD, and the
review fee is paid. This part of the process can take time for both legal teams. We
recommend starting your application as this part of the process is happening.

# Are there any deadlines for applying?

Applications are accepted on a rolling basis. The submission of the application will
depend entirely on your team, specifically when you can complete the application and
when the contract is signed. Depending on the time of year, ISTE may issue a deadline
for any companies that want to ensure a review before the ISTE Live conference.

# Do you provide support throughout the process?

 Yes, ISTE provides support throughout the application process, including guidance documents and assistance with any questions or concerns. We highly recommend taking advantage of this support before submission of your application.

# What are the benefits of earning the ISTE Seal?

 Benefits include but are not limited to official recognition, visibility on the ISTE website, which includes your logo, a link to your public-facing web page and your official Seal findings report, social media exposure, and participation in exclusive ISTE events.

#### How long does it take to complete a review?

 Reviews typically take 4-6 weeks to complete, although times may vary depending on the reviewers' availability and time of year. If you pass at this point, you will receive all the benefits listed above, but if you do not pass, you will enter our "grace period."



# What is the Seal's official grace period?

Seal applicants often require resubmission to incorporate small or large changes to the
product or application. A grace period is provided to allow your team extra time to earn
the Seal. The grace period officially begins after a product/program does not pass the
ISTE Seal review. It is a six-month period that allows you to review your initial findings
from our review team and make changes. When you and the team are ready, you can
apply within those six months at no extra charge.

### How does ISTE ensure the quality of reviewed products?

 ISTE utilizes trained reviewers who assess products against specific indicators and standards, ensuring a comprehensive evaluation process.

# What happens at the end of those two years?

 At the end of a two-year ISTE Seal license, two scenarios are possible, depending on how much the product or program has changed in those two years. If your product has undergone significant changes, it will require an audit review. If it hasn't changed significantly, the licensing fees will extend for an additional two years. This is on a case-by-case basis. If you have questions, please contact the Seal team.

For further inquiries or assistance, please contact **ISTE** directly.